

WIRELESS TECHNICIAN



Role	Wireless Technician	Department	Operations
Reports to	Operations Manager	Type	Full-Time

JOB OVERVIEW

As a **Wireless Technician** at Level-7 Internet, you be responsible for the installation, configuration and maintenance of customer equipment. This role requires you to be highly technical, safety-conscious and requires that you work well both individually and as part of a team.

This role is open to candidates of all backgrounds and abilities.

KEY RESPONSIBILITIES

Key area	Tasks
Installation of Customer Equipment	Carry out the installation of wireless antennas, routers, network cabling, power cabling, masts and brackets as required by customer specifications as well as any other site specific equipment.
	Ensure all installations comply with industry standards and best practices for performance and safety.
Configuration of Equipment	Configure wireless antennas and routers to ensure optimal performance and connectivity.
	Troubleshoot and resolve any technical issues related to the equipment or network.
Stock & Equipment Management	Manage and maintain order and cleanliness of company stock, equipment and vehicles.
	Ensure that all necessary tools and equipment are available for installation and maintenance tasks.
Ad-Hoc Duties	Perform any additional duties as required by the company, including assisting with special projects, troubleshooting customer issues and supporting other team members.

QUALIFICATIONS & SKILLS

Education, Certifications & Experience

- A valid drivers license is essential for travel to customer premises.
- Previous experience working in an ISP or telecommunications environment is highly beneficial.
- Hands-on experience with the installation, maintenance and troubleshooting of network equipment is an advantage.

Skills & Competencies:

- Computer literate with a good understanding of networking technologies, including routers, wireless antennas and cabling.
- Ability to troubleshoot network issues and perform basic configuration and maintenance of networking equipment.
- Strong problem-solving skills with attention to detail.
- Physically fit and comfortable working in challenging indoor and outdoor environments.
- Reliable and punctual, with a strong work ethic and commitment to safety.



ADDITIONAL REQUIREMENTS

- Relevant technical certifications are a plus.